IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application for:

Johnny Mikhael Matta, et al.

Serial No. 10/797,404

Filed: March 9, 2004

For: METHOD AND APPARATUS FOR QUALITY

OF SERVICE DETERMINATION

Examiner: Mohammad Sajid Adhami

Art Unit: 2416

Confirmation No.: 5588

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO OFFICE ACTION

In response to the Office Action dated June 22, 2009 in connection with the above referenced patent application, Applicants respectfully request reconsideration in view of the following amendments and remarks.

Amendments to the Specification are reflected in the listing of claims which begins on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks/Arguments begin on page 11 of this paper.

CERTIFICATE OF ELECTRONIC FILING

I hereby certify that this paper is being transmitted online via EFS Web to the Patent and Trademark Office, Commissioner for Patents, Post Office Box 1450, Alexandria, Virginia 22313-1450, on September 21, 2009.

Kathleen S. Lister September 21, 2009